
Subject: 828 Bare Branch

From: DC2

To: joej@rebelrefrigeration.com;

Date: Thursday, September 19, 2013 6:25 AM

I want to thank the staff at Rebel for recently taking care of a service call at 828 I We had been getting the run around from several other providers, each pointing the finger at each other and lamenting the small chance of finding a needed part.

I called your organization and was immediately met with enthusiasm and a sincere desire to help. Your technician arrived when he said he would and worked with our tenants to fix the problem. I was pleased to hear he worked around their working schedule. He told me what the anticipated costs were and there were no surprises.

When temperatures get hot, so can tempers.. Thanks for cooling more than just the air down.

Thanks again.

Regards,

Robert