

Joe Johnson

From: Maureen
Sent: Tuesday, November 26, 2013 10:21 PM
To: Joe Johnson
Subject: Thanks!

Just wanted to let you know that Dwyan (not sure of the spelling) came out Tues and did our winter inspection. He was professional, courteous, and clean. Please pass along my thanks for doing such a great job.

Every time I have had your company do work for my home, I have been impressed with your customer service and the job you do. That has been my experience with everyone from the person answering the phones to the technicians. In a time when customer service, courtesy, and pride in a job well done seem to become increasingly rare, I am so pleased to find a company that still embraces these values.

Thank you!
Maureen '

Sent from my iPhone