
Subject: Just thought you'd like to know

From: Ira's Gmail

To: joej@rebelrefrigeration.com;

Date: Monday, May 7, 2012 12:59 PM

Hi,

My wife and I are customers of yours and I just wanted to let you know about something that happened today.

We had some SunCat skylights installed last year in November and just recently decided to have two more installed, one each in our two bathrooms. One of the skylight tubes needed to go into the area near where your guys installed our new heat/ac unit last fall. The workman had to go into the attic to make sure that the tube could fit near the unit where we wanted it to go. When he came out of the attic, he asked if we had recently had a new unit installed and we told him yes and referenced your company to him. He told us that he goes into a lot of homes and that he was extremely impressed with the installation in our home. He said it was one of the best installations that he had seen.

I gave him more details about your company and he said he would definitely remember it for future reference.

I think the men who installed our unit would/should hear about the compliment to their work. We have been very pleased with all of our contacts with your company, and have been very pleased with our new unit so far. Please pass this on.

Thanks very much,

Ira and Nancy

Las Vegas, NV 89129