

May 21, 2009

Dear Mr. Johnson,

I want to thank you for your prompt and professional service.

I truly appreciate you sending Matt Hicks to my home to diagnose the problem I was having with my then existing air conditioner. Mostly, I appreciate the work and professionalism of both Matt and Tony in their installation of the new York air conditioner. They both worked continuously all day yesterday, to insure they completed the job and to make sure our evening and night would be comfortable.

Matt and Tony were informative and answered all questions clearly and satisfactorily. I will recommend your company to anyone who may need air conditioning or heating services.

A great job! Thank you,
Mary R.